

e~Funds for Schools - Frequently Asked Questions

What can I pay for if I register with e~Funds for Schools?

Registration fees, lunch payments, Chromebook restitution fees and textbook fines.

What type of payments does e~Funds for Schools accept?

Parents may select credit card, debit card or a withdrawal from their checking account. Note: debit cards are processed as credit cards.

Is there a fee for using e~Funds?

Yes. The checking account transaction cost is \$ 1.00. Credit/Debit card transactions cost \$ 2.45 per \$100 transaction. More details on managing and making payments can be found when you log in to eFunds.

Can I use my PayPal account?

No, sorry. PayPal is not an available payment option with e~Funds for Schools.

Can I have a credit card and a checking account on file in e~Funds?

Yes, you can set up one credit card and one checking account. Select one as your preferred method of payment before you begin your purchase. You can change your preferred method of payment at any time. Note: any future or automatic payments you set up will use your preferred method of payment.

I received an email from e~Funds that says my account is not available.

E~Funds will send an email to you if your bank does not find your account. The routing and checking account numbers you enter in the Account Setting – Payment Information must be exactly as they are imprinted at the bottom of your paper checks. When a payment is uncollected, the items you purchased for your student(s) will be voided from their accounts.

Are Instructions available to help me register/create an account in e~Funds?

Yes, documentation to assist parents in the set up and ongoing use of e~Funds for Schools is available on the LPHS website under Mobile Learning / e~Funds.

I've created my account, but I can't find payment options for my student.

If you have just registered with e~Funds and are looking to make your first student payment but don't see the option available, please check to make sure you have added your student(s) in the Student Management option.

The registration process in e~Funds includes connecting your students to your account. This function only needs to be done once. In Student Management you will be prompted to "add" each of your children's student id and last name to your account (note that LaSalle-Peru High School does not use family id). When this process is complete, you will see a tab for each of your students when you go back into the Make a Payment option. Each student's tab will display all of the payment options available for that student.

How do I find my student and/or family id numbers?

Each student has a Student ID number assigned to them that will remain with them during their time in LaSalle-Peru High School. This information is available through the PowerSchool Parent Portal or on your student's official school ID card.

Can I make purchases for more than one student on one order?

Yes. Just add your purchase in each student's tab and press the continue button when you have finished making your selections. A list of the purchases you intend to make will be

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displayed at the bottom of the page. These options may be removed before you continue with your order. Please be sure to review your selections and make necessary corrections before you continue.

Can I set up recurring payments?

Some payments, such as lunch, can be set up as a recurring payment that repeats for a desired amount on a schedule that you select (weekly, biweekly or monthly). After you login, select Payment Options – Schedule a Pre-Authorized Payment.

Will I be notified of recurring payments before they are posted to my account?

Yes, an email will be sent to the email addresses you entered at time of account creation.

Can I set up low balance lunch notices and automatic lunch payments?

Yes, use the Advisory Settings to set low lunch balance amounts for email notifications and automatic payments when balances reach the designated low balance amount.

Do my payments update my student's accounts immediately?

E~Funds for Schools does link to the student lunch and fee accounts in PowerSchool in real-time. Occasionally there may be a momentary hesitation between the two systems.

Is there a way to see my payment history & student lunch transactions?

Parents can review online payment history that will show each electronic payment made and the item purchased per child for the entire school year.

What happens if I do not have sufficient funds in my checking account?

E~Funds will send you an email letting you know that the checking account payment you made was not processed due to insufficient funds and will provide you the date the payment will be reprocessed so that you can make sure the funds are available on that date. E~Funds will charge an NSF fee to your account.

I forgot my username and/or password.

There are options on the login screen to send an email to e~Funds about a forgotten username or a forgotten password. E~Funds will email your username (based on information you provide) and/or a temporary password. When confirming your identity, it will ask for your account number. Please enter the checking account number or credit card number of your preferred method of payment.